

Injury Refund Policy

Approved: September 14, 2025

This policy outlines the terms and conditions under which Lanark United Volleyball Club (LUVVC) may issue a refund due to an athlete's inability to continue participation as a result of a season-ending injury.

Participation in athlete activities is not limited to playing volleyball at tournaments or provincials. Participation includes, but is not limited to:

- Attending practices for continued learning.
- Attending team or club events.
- Assisting with statistical collection during practices or tournaments.

Refunds for season-ending injury will be considered only under the following conditions:

- The athlete has sustained an injury during club play that prevents participation for the remainder of the current season.
- A physician's note or medical documentation is provided stating that the athlete is unable to continue participating.
- A written refund request is submitted by the guardian to the Registrar within 30 days of the injury.
- The injury occurs before rosters are finalized with the OVA, February 1, 2026.

Approved injury-related refunds will be calculated based on the following:

- OVA Registration & Insurance Fees - Not Refundable
- Uniform/Apparel Costs - Not Refundable
- Club Administration Fee - Not Refundable (\$50)
- Program Fee (Training, Coaching) - Prorated Refund

Refunds will be prorated based on the number of months or sessions remaining in the season at the time of injury.



- Refund requests will not be accepted after February 1 of the current season.
- No refunds will be processed if:
 - The athlete has participated in more than 50% of the scheduled season, or
 - The injury occurred during the final six (6) weeks of the season.

Refund Process:

1. Submit a written request to the Club Registrar via email registrar@lanarkunitedvolleyball.ca
2. Include the following:
 - Athlete name and team
 - Date of injury
 - Medical note or letter from a physician
 - Name and address for refund (if approved)
3. Refunds will be processed within 30 days of approval by the Club Executive.
 - Refunds are issued via e-transfer or cheque to the original payer.
 - Refunds are not transferable between athletes or seasons.
 - Refunds will not be provided for voluntary withdrawal, change of interest, or disciplinary removal.