

Refund and Commitment Policy

Approved: September 14, 2025

The purpose of this policy is to outline the Lanark United Volleyball Club's (LUVC) approach to refunds and athlete commitment. As a not-for-profit organization, LUVC operates on a carefully managed budget to ensure player fees remain as low and accessible as possible.

Many program costs are required upfront by volleyball clubs, including gym rentals, uniforms, equipment, tournament entry fees, and governing body registrations. These expenses are committed to well before or early in the season, and are fully funded through athlete fees. For this reason, LUVC does not provide refunds once fees have been collected, except in cases outlined under the Injury Refund Policy.

This policy applies to all athletes and families participating in any LUVC team or program.

Participation in LUVC programs is a season-long commitment. Once an athlete accepts a position on a team or in a program, it is expected that they will remain committed for the full duration of the season.

- An athlete's commitment to LUVC is confirmed upon receipt of the signed offer and deposit by the published due date.
- Should an athlete withdraw mid-season, they remain responsible for payment of the full season's club fees, unless an exception is approved under the Club's Injury Refund Policy.
- Athletes who commit to participating in Provincial Championships are responsible for their share of related expenses, regardless of their actual participation.
- Requests for refunds due to season-ending injury will be reviewed per the LUVC Injury Refund Policy.
- **Athletes are not eligible to attend practices or tournaments if fees are not in good standing.**



This policy ensures fairness and consistency across all LUVVC teams and programs. It also supports the Club's ability to provide affordable, high-quality volleyball experiences for all athletes, while covering the significant upfront costs required to run competitive volleyball programs.

Prorated Refunds for Club/Event Cancellations: In the event of a full or partial season cancellation, or the cancellation of any event due to circumstances beyond LUVVC's control (such as natural disasters, government restrictions, health epidemics, strikes, or building safety issues), LUVVC will return recovered funds to Club members on a prorated basis. This means if LUVVC can recover money for the cancelled event or season, that money will be shared proportionally among the club members.

Guardian Signature

Athlete Signature

Date

Date

